

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 25 August 2025 14:25  
**To:** [REDACTED]  
**Subject:** Re: Representations

[REDACTED]

Thank you for your email.

In relation to the objections raised, I would like to make the following comments:

- Our business is family-run and community-focused. We aim to provide a safe and welcoming space for families and individuals to enjoy food and social events.
- Any concerns regarding competition are not, in our view, a valid licensing ground. There are already many similar businesses operating close to one another in our town (e.g., coffee shops, burger outlets, barbers), and customers rightly benefit from having choice.
- We are committed to working with the council and the local community to ensure our events are run responsibly and in line with all licensing objectives (public safety, prevention of nuisance, protection of children, etc.). To demonstrate this commitment, we have gone door-to-door informing local residents of upcoming events, and we provide them with a dedicated email contact that is monitored constantly. This means if there are any issues such as noise or nuisance complaints, they can reach us directly and we are able to deal with them immediately.
- We have also been monitoring our customer base and can demonstrate that a significant proportion of our visitors are travelling from outside of Chepstow specifically to attend our site. This proves that we are not only drawing local residents but actively bringing additional people into the town. As a result, we are helping Chepstow's economy by attracting visitors who may also use other local businesses while here.
- In fact, we are seeing more customers coming from outside of Chepstow than from within the town itself. This is clear evidence that our presence is creating positive economic growth, increasing footfall, and helping Chepstow thrive at a time when, unfortunately, the high street is struggling. Chepstow is a beautiful

place and we want to see it grow and succeed, and we believe our business plays a valuable role in that.

I would kindly ask that these comments are included in the report for the committee's consideration.

Kind regards,

Kelly Gettings

Sent from [Outlook for iOS](#)